

MonicoLive™ Website Privacy Policy

Privacy Policy Statement

This website is owned and/or operated by Monico Monitoring, Inc. (“Monico”). This privacy statement has been created in order to disseminate Monico’s firm commitment to the privacy of any information you provide. The following statement discloses our information-gathering and dissemination practices of all Monico websites. All information collected at Monico websites is kept strictly confidential and will not be sold, reused, rented, loaned, or otherwise disclosed. Any information you give to Monico will be held with the utmost care, and will not be used in ways that you have not consented to, unless required by law. It is Monico’s policy to secure any information collected and use it only to provide information and services directly related to our contractual agreements.

The Information We Gather

Registration Information -- To use certain features of the Monico websites, you may be required to register online. The registration process requires users to give us contact information. We do not share registration information with any entities other than entities that host the websites or provide connected services. The email address you provide is used to allow you to use MonicoLive services and to give Monico the ability to deliver registration confirmation messages, password hints upon request, and important support and product bulletins. Some information provided may be used to identify you once logged into the Monico websites.

Transaction Information – The Monico website offers the ability to transaction through website described.

Advertising and Offers – The Monico website may display advertising or special offers of Monico’s services or products. In order to receive more information on such offers, you may be asked to provide additional personally identifiable information. Information submitted in conjunction with an offer will be governed by this privacy policy.

IP Address – Monico websites may track your IP address to help diagnose problems with our server, and to administer our website.

Cookies – Monico websites may use "cookies" (a small data file that's stored on your hard drive) to save your session identification. We do not use cookies to retrieve personal information from your computer. If you have your browser set to not accept cookies, then you may not be able to use this website.

External Links – The Monico websites may contain links to other sites. We are not responsible for the privacy practices or the content of such sites. As a general rule you should always look for and review a site's privacy policy before giving out any personal information.

How We Use and Disclose Your Information

We use your information to deliver personalized services to you. By providing your e-mail address or other information to us, it will be used only by us and, our host and our connected service provider only as reasonably necessary to deliver the services you requested or agreed to accept or purchased from Monico.

We do not provide your personally identifiable information to third parties, other than the host and connected service provider without your consent. Unless you consent to the disclosure of your information, only we and our affiliates, our technical consultants, third party auditors and other third parties who make our website available, enhance its functionality, or provide associated services and/or who deal with you in delivering content have access to this information. Please note that we do reserve the right to transfer your information that you have provided to us to our successors in business and purchasers of our assets.

We may also disclose aggregated data to third parties to generate reports, marketing and technical research and for related business purposes. However, this does not include identifiable information about you or your equipment.

Monico is not a bank or banking enterprise and not subject to the Graham-Leach-Bliley Act.

Security

The Monico websites have security measures in place to protect the loss, misuse and alteration of the information under Monico's control. We make a diligent effort to ensure that secure server software encrypts all of your identifiable information, to protect the information as it travels over the Internet. We also take contractual, administrative and physical steps to protect against unauthorized access to and disclosure of identifiable information. If, during their employment, Monico employees acquire confidential or proprietary information belonging to you, the disclosure thereof is prohibited by non-disclosure provisions and such information is required to be handled in confidence and may not be disclosed to unauthorized third parties. Please note, however, that no data transmission over the Internet is 100% secure. As a result, we cannot guarantee the security of the information that you transmit via our online services.

Consent

By using Monico websites, you consent to the collection, use, and storage of your identifiable information as described above. You also authorize the export of identifiable information and its storage and use as specified above when you provide such information to us. Our headquarters are located in Spring, Texas USA. This policy and our legal obligations are subject to the laws of the State of Texas and the USA, regardless

of the location of any user. Any claims or complaints must be filed in Harris County, Texas, United States of America.

Contact Us

If you have questions about this privacy statement or the practices of this website, please contact:

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